

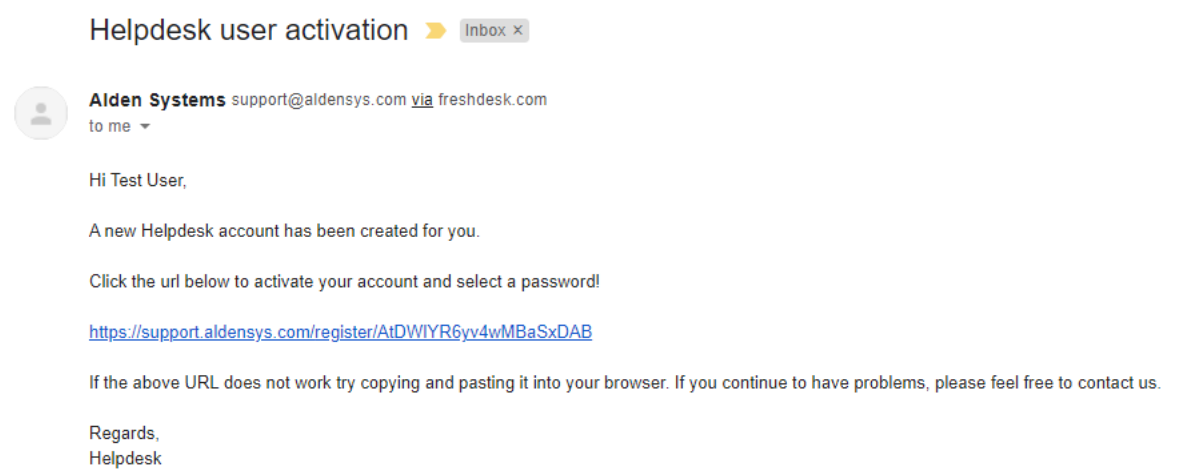
## Creating an Alden Helpdesk Account

1. Go to <https://support.aldensys.com>.
2. Click **Sign up** in the top-right corner.



3. To the right of the **Full name** field, enter your full name.
4. To the right of the **Email** field, enter your email address.  
**NOTE:** The email you enter in is address where you will receive ticket updates and responses from Support.
5. Check the box to the left of **I'm not a robot**.
6. Click **Register**.
7. Check your email and click on the link within the email to activate.

### EXAMPLE:



8. You will be prompted to create a password, create a password by entering it in the field(s).
9. Click the **Activate & Log in** button.  
**NOTE:** You should now see a green highlight informing you that your account has been activated.

